

ANNUAL REPORT

2022 – 2023

Kerrisdale Centre, Kerrisdale Pool,
Kerrisdale Arena

Operated by the Kerrisdale Community Centre Society
and the Board of Parks & Recreation
City of Vancouver, British Columbia





KERRISDALE COMMUNITY CENTRE SOCIETY ANNUAL REPORT

2022 – 2023

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BOARD OF DIRECTORS

2022 – 2023

EXECUTIVE

President	Kathy McKay
Past President	(Vacant)
Vice-President	Morag Pansegrau
Vice-President	Miran Aziz
Secretary	Dorothy Chang
Treasurer	Kathleen Bigsby
Interim Appointee	Claire Cheung (April – Sept)

BOARD MEMBERS-AT-LARGE

Humaira Akhtar
Mani Bala
Oscar Bisnar
Richard Dopson
Alistair Eagle
Rafid Haq
Keiko Honda
Wendy Ma
Edward Quan
Jin Sang
Yee Wong
Joshua Yoon

SOCIETY STAFF

Accountant	Sadaf Eghtesadi
Administrative Assistant	Alison Verghese
Communications Assistant	Sheila Hansen
Food Services Coordinator	Betty Anderson (resigned Jun 2023) Lis Dixson (commenced Aug 2023)
Assistant Kitchen Coordinators	James Ng Joel Lacap

BOARD COMMITTEES

2022 – 2023

STANDING COMMITTEES (**Chair) | (* denotes Board Member) | ^denotes Community Member

ARENA AND POOL COMMITTEE

Rotating Chairpersons

Mani Bala**

Jin Sang**

Staff Liaison

Meagan Montemayor | Anson Siu

BOARD DEVELOPMENT COMMITTEE

Co-chairs

Humaira Akhtar**

Wendy Ma**

BUILDING MAINTENANCE COMMITTEE

Chairperson

Humaira Akhtar**

Miran Aziz*

Morag Pansegrau*

Richard Dopson*

Staff Liaisons

Tony Wong | Ian Broadbent

COMMUNICATIONS COMMITTEE

Chairperson

Kathy McKay**

Alistair Eagle*

Jin Sang*

Joshua Yoon*

Communication Assistant

Sheila Hansen

Staff Liaison

Austin Su

COMMUNITY ENGAGEMENT COMMITTEE

Chairperson

Keiko Honda**

Miran Aziz*

Alistair Eagle*

Rafid Haq*

Yee Wong*

Staff Liaison

Bernard Lee

KERRISDALE COMMUNITY GARDEN COMMITTEE

KCCS Liaison

Wendy Ma

KCG President

Fran Johnson

FINANCE COMMITTEE

Chairperson

Kathleen Bigsby**
Mike Zhou^
Duncan Ainslie^Edward Quan *
Seun Oyeneye^

Society Accountant

Sadaf Eghtesadi

Staff Liaisons

Lee Tarrant | Ian Broadbent

PROGRAM COMMITTEE

Chairperson

Dorothy Chang**
Morag Pansegrau* (Vice-Chair)
Oscar Bisnar*
Claire Cheung*
Rafid Haq*
Jim Hall^
Eilis Wong^

Staff Liaisons

Kelley Hindley | Bernard Lee | Austin Su

RENTALS COMMITTEE

Rotating Chairpersons

Wendy Ma**

Mani Bala**

Staff Liaison

Ian Broadbent

SENIORS COUNCIL

Chairperson

Richard Dopson**
Fred Jay (Vice-Chair)
Rosemary Cryer (Secretary)
Henry Heugebauer
Edie Bonvillian
Peni Martel
Wendy Trant

Board Representative

Yee Wong

Staff Liaison

Austin Su

YOUTH COMMITTEE

Chairperson

Joshua Yoon**
Claire Cheung*
Juno Yoon^
Oscar Bisnar*
Keiko Honda*
Wen Wong^

Staff Liaison

Kelley Hindley

Youth Leader:

Jerry Chan | Trisha Pajayon

KERRISDALE COMMUNITY CENTRE STAFF

2022 – 2023

As at September, 2023

A/Centre Recreation Supervisor	Ian Broadbent	604-257-8118
Centre Programmer	Kelley Hindley (resigned Oct 2023)	604-257-8114
Centre Programmer	Bernard Lee	604-257-8116
Seniors Programmer	Austin Su	604-257-8111
Pool Programmer	Anson Siu	604-257-8107
Arena Programmer	Maegan Montemayor	604-257-8102
Clerk III	Lee Tarrant	604-257-8103
Program Assistant III	Arthur Lee Hung	604-257-8117
Program Assistant II - Youth Leaders	Jerry Chan Trisha Pajayon	604-257-8116
Maintenance Technician II	Tony Wong	604-257-8125

Office Staff:

Kealy Allen, Anisha Bal, Sanjana Bhasin, Dayton Bremner, Maya Bodnar, Jenny Chau, Paige Coe-Chow, Diana Djaksigulova, Kathryn Dobbs, Kim Farrell, Tracey Flattes, Ireland Goodwin, Christine Iannetta, Amanda Jang, Megan Jang, Mitchell Key, Jocelyn Lai, Brandon Lam, Stephanie Lau, Julia Liu, Andrea Macht, Sarah May, Shania Prakash, Jessika Rahmberg, Emilie Salas, Isabella Sanchez, Anthony Sklavenas, Jeanine Spani, Gracie Tennant, John Tisic, Vobenaa Vijayaruban, Sabrina Woo

Aquatic Leaders:

Charlie Hunyh, Paige Roeske, Dalton Seto

Building Supervisors:

Harmeet Aujla, Priya Bagri, Terisa Dang, Sarah Doherty, Christopher Eng, Aman Jhutti, Jacob Juras, Riley Keevil, Arthur Lee Hung, Timothy Ly, Keith Nath, Veronica Ng, Alex Ngai, Emily Nguyen, Andrea Norman, Zeyd Ozeer, Henry Pham, Harleen Sahota, Paul Talbot, Mikky Terefe, Matthew Toriano, Jennifer Uppal

Building Service Workers:

Myrna Buada, Jaspal Gill, Helen King, Mark Serediak

80TH ANNUAL GENERAL MEETING (AGM)

of the

KERRISDALE COMMUNITY CENTRE SOCIETY (KCCS)

Wednesday, February 15, 2023 – 7:30 pm | South Room

MINUTES

1. Call to Order

A quorum being present, Kathy McKay, President, called the Society's 80th annual general meeting to order at 7:31 pm. Staff distributed the agenda, candidate biographies, 2021-22 annual report, and financial statements to attendees.

2. Notice of Meeting

Morag Pansegrau, Secretary of the Board, read the public notice of the 80th Annual General Meeting.

3. Approval of the Agenda

MOTION: Moved by Miran Aziz and seconded by Rosemary Cryer to approve the agenda as presented. **CARRIED**

4. Approval of Minutes of the 79th Annual General Meeting held February 16, 2022

MOTION: Moved by Richard Dopson and seconded by Sandy Milton to approve the Minutes of the 79th Annual General Meeting of February 16, 2022, as presented. **CARRIED**

5. President's Annual Report

Kathy McKay, president of the Kerrisdale Community Centre Society, was delighted to announce that this year marks the 80th year of inauguration. She acknowledged that in these times of change, the Society has been working with and for the community for a long time and thanked the Board, staff and volunteers for their tireless work during the last year to ensure the Centre runs smoothly.

She encouraged everyone to read the annual report to see what we have done and how we are planning to provide many new programs over the next year to meet the needs of our growing and changing community. Therefore, stay updated with our e-newsletters and social media sites for more developments and celebrations throughout our 80th year.

6. Presentation of Financial Statements for the year ending August 31, 2022

Our treasurer, Kathleen Bigsby, presented highlights from the Audited Financial Statements for the fiscal year ending August 31, 2022. She opened the floor for questions or comments and introduced Sadaf Eghtesadi, our Accountant, who commenced in April this year.

MOTION: Moved by Kathleen Bigsby and seconded by Edward Quan to approve the Audited Financial Statements for the fiscal year 2021-22, as presented. **CARRIED**

7. Appointment of Auditors for the year ending August 31, 2023

MOTION: Moved by Kathleen Bigsby and seconded by Miran Aziz to approve the appointment of Tompkins Wozny LLP as the Kerrisdale Community Centre Society's Auditors for the fiscal year 2022-23. **CARRIED**

Kathleen noted that this was the second year Tompkins Wozny had been our auditor and the advantage of retaining the same firm given the substantial planning required. The firm also serves as the auditor for several other community centre associations across the city.

8. Report of the Nominating Committee (NC)

Miran Aziz, chair of the Nominating Committee, summarized the activities for the election of directors. He thanked his co-members, Keiko Honda, Joshua Yoon, Claire Cheung and Sheila Hansen, the Society's Communications Assistant, who enabled us to broadcast all the information through our eNewsletter and social media channels.

The work of the Committee started in November. It reached out to different parts of our community, including the Musqueam Community Centre, which was unsuccessful in recruiting a candidate this year but will try again next year. The outline of the process for the election of directors are as follows:

- There are nine (9) 2-year vacant positions.
- There are fourteen (14) candidates on the ballot. Six (6) are incumbents* seeking re-election, and eight (8) new candidates. Instead of the usual one-on-one interviews, the Nominating Committee invited our prospective new candidates to open houses and information sessions this year.
- Miran called for nominations from the floor three (3) times, and none received.
- Each candidate presented a brief (2-minute) speech about their background and how they will contribute to the Society and community.

Names on the ballot:

Edward Quan*	Amy Liang	Alistair Eagle
Oscar Bisnar*	Yee Wong	Kathy McKay*
Mani Bala*	Rochelle De La Giorday	Jin Sang
Seun Oyeneeye	Bo Zhou (Mike)	Wendy Ma*
Daria Deng	Humaira Akhtar*	

9. Election of Directors

The vote to elect directors took place. Staff (Kelley, Austin, Bernard and Lee) collected the ballots, and the meeting recessed at 8:14 pm to allow for the votes to be counted, which was overseen by Kathleen Bigsby, Ian Broadbent and Lee Tarrant. The meeting resumed at 8:23 pm. Miran Aziz announced the results of the election as follows:

Two-Year Terms:

Humaira Akhtar	Alistair Eagle	Edward Quan
Mani Bala	Wendy Ma	Jin Sang
Oscar Bisnar	Kathy McKay	Yee Wong

Candidates not elected this time were thanked for their time and interest and told of the opportunity to join as a Community Member as part of a committee to help make Kerrisdale a better community centre.

MOTION: Moved by Miran Aziz and seconded by Claire Cheung that the ballots be destroyed. **CARRIED**

10. Swearing in of New Directors

Ian Broadbent, Centre Recreation Supervisor, congratulated the newly elected Kerrisdale Community Centre Society Board members and swore them in under the Society's Oath of Office.

11. Other Business

None discussed.

12. Adjournment

MOTION: Moved by Kathy McKay to adjourn the meeting at 8:31 pm. Recorded by Alison Verghese.

PRESIDENT'S REPORT TO THE MEMBERSHIP

2022 – 2023

Welcome

It is with great pleasure that I welcome you to the 81st AGM of the Kerrisdale Community Centre Society. The Society has been an important part of the community since 1943 and will continue to be a center point in Kerrisdale.

Our goals for this AGM are to approve the minutes of the last AGM, to accept the audited financial statements for 2022-2023, to appoint our auditor for the next year, and to elect new Directors for the upcoming year.

Operations

In most cases we are back to our pre-Covid numbers. Some programs have grown considerably in the last year.

Our Spring brochure includes a variety of offerings. You will find educational programs, recreation, arts and crafts, and games for all age ranges.

Plans

As always, we are continuing to add programs to our roster. Please let us know if you have any suggestions for new programming.

Thank you

I would like to thank the staff for their tireless work during the last year. I appreciate all the time they spend making sure the Centre runs smoothly. I would also like to thank the volunteers who continue to work at the Centre. I would like to thank the retiring Board Members for all their contributions. You are appreciated. Finally, I would like to thank the rest of the Board for their support and work over the last year.



Respectfully submitted,
Kathy McKay, President

January 2024

ARENA AND POOL COMMITTEE REPORT

2022 – 2023

Active Members: Mani Bala – Co-chair

Jin Sang – Co-chair

Staff Liaison: Maegan Montemayor – Arena

Anson Siu – Pool

The Kerrisdale Pool and Arena Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

This report covers the period September 1, 2022 – August 31, 2023.

Committee Goals

The Board Members and Staff Liaisons set two goals for the fiscal year 2023-24 through a formal motion of support.

Goal 1: Conduct five community-building and customer- appreciation social events.

The five social events initially planned were Winter Social, Spring Social, Summer Social, Music in the Park, and Maple Grove Day. However, due to budget constraints, the committee revised the goal by removing three social events and supporting three holiday swims instead: Thanksgiving, Family Day, and Easter Swim. Music in the Park and Maple Grove Day will proceed as scheduled in the summer of 2024.

Goal 2: Create advertisement and navigation signage to connect the Centre and Arena.

This goal aims to design two A-frame signs for placement at both the Rink and Center locations to promote programs at the alternative site. This will also involve providing clear directions to guide individuals to the alternate site.

Committee Budget

As approved by the Board, the Arena was budgeted for \$750 and the Pool was budgeted for \$1,800.

Maple Grove Pool

Maple Grove Pool operated for 81 days, from June 15 to September 4. The only issues were a staff shortage towards the end of the season and a fallen tree limb, both of which were promptly resolved without impacting operations.

The Society-sponsored events, including Music in the Park (Sundays in July), and Maple Grove Day were successfully held with good attendance. Positive feedback was received, and many expressed appreciations for the Society's generous support in organizing these community-building events.

Main Pool

A significant challenge at both the pool and the arena is the ongoing difficulty in hiring staff, including lifeguards for the pool and attendants/skate instructors for the arena. This has, as in previous years, led to a decrease in swimming lessons, aquafit classes, and skating lessons.

The Society-sponsored events, Winter, Spring, and Summer socials, received high attendance and were greatly appreciated by community members and aquafit participants.

Arena – Play Palace

In 2023, the Society's net revenue from private parties was \$5,867, a decrease from 2022 (\$26,798). This reduction is attributed to the capital purchase of five new inflatables. The Play Palace had an 87% uptake for private parties, marking the highest in the last five years.

Arena – Skate Lessons:

Despite multiple hirings in 2022-2023, the ongoing staff shortage persisted, leading to a decrease in the number of skating lessons. However, the arena managed to provide more private lessons per week and achieved a higher overall enrollment rate in Winter 2023 compared to Fall 2022.

The hard work, dedication, and commitment of Anson, Maegan, and the entire staff team is greatly appreciated. Despite facing challenges, including staff shortages, they successfully created safe and amazing programs during a challenging year.



Kerrisdale Pool



Long-time Aquafit Patrons

Respectfully submitted,
Mani Bala and Jin Sang, Co-chairs

January 2024

BOARD DEVELOPMENT COMMITTEE REPORT

2022 – 2023

Active Members:

Humaira Akhtar – Co-chair

Wendy Ma – Co-chair

The Kerrisdale Board Development Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

This report covers the period from 2023 to Jan 2024. We made overall good progress. Discussions held between co-chairs were held virtually.

Goal 1: Conduct survey among the Board members about effectiveness of the Board and its meetings.

Progress: Pending

Goal 2: Continue to run Board Mentorship Program.

Progress: 2023-24 marks the second year of the Board Mentorship Program. In March 2023 three new board members were paired with three board members/mentors. Feedback was solicited from participants later in 2023, to improve next round of mentorships in 2024-25.

Goal 3: Collect feedback from board members on desirable board development activities to implement for 2023-24.

Board Development Session: Healthy Brain, Resilient Mind (June 3, 2023)

Eight board members attended this in-person event at KCC which included dinner. Presenter feedback was mostly positive but suggestion was made for future topics that would provide more relevance to board effectiveness.

Progress: Feedback was collected about future topics of relevance and interest.

Respectfully submitted,
Humaira Akhtar & Wendy Ma, Co-Chairs

January 2024

BUILDING MAINTENANCE COMMITTEE REPORT

2022 – 2023

Active Members:

Humaira Akhtar – Chair
Miran Aziz

Morag Pansegrau
Richard Dopson

Staff Liaisons:

Ian Broadbent | Tony Wong (Head of Maintenance)

The Kerrisdale Building Maintenance Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS). This report covers the period from July 2023 to Jan 2024.

We made very good progress in the overall upkeep of the facility. Committee meetings were held virtually. In Oct 2023, Miran Aziz completed the annual general maintenance review of the Centre with the Recreation Supervisor. A 13 page internal report listing 50 plus tasks was prepared. This report is updated annually by adding newly identified tasks and marking completed ones.

In 2023, the committee's objectives were to continue to make the Centre more visible, safe and desirable for our patrons and to generate interest. Find practical solutions for wayfinding, improve lighting on the east side entrance of KCC, promote the Leave a Legacy project, replace a book cabinet in seniors centre lobby and replace signage outside Seniors Center on the east wall.

1. The committee will continue to identify and solve general maintenance needs throughout the Centre with the support of the Building Supervisor.

Progress: Ongoing. Many issues have been resolved, while others are still awaiting completion.

2. Wayfinding: a program directory to provide better access and knowledge to KCC patrons.

Progress: Wayfinding stands to hold the program directory. Expect the directory to be in place before the start of summer day camp in 2024.

3. Improve lighting on the east side entrance of KCC.

Progress: Street lighting is the responsibility of the City of Vancouver, not the community centre. We are concerned that it's a safety issue for patrons of the Centre, pool and library, so we have reported our concerns to the appropriate city department. A few light bulbs have been upgraded to LED, making them brighter. The plan is whenever existing bulbs do not work, they will be replaced with LED.

4. Promotion of Leave a Legacy project.

Progress: In 2023, PB Sign Shop received a work order for a fake bronze sign. Once processed, the committee will choose one draft image.

5. Replace the book cabinet in the Seniors Centre lobby.

Progress: Ongoing, expected to be in place by the end of summer 2024.

6. Replacement signage outside the Senior Center on the east wall.

Progress: The decision has been made to mount a digitally printed sign similar to those on the outside of the auditorium wall.

Many other identified tasks still require completion. The Recreation Supervisor is keeping a follow-up with the City of Vancouver's maintenance and trades worker division, who are primarily responsible for completing the work and potentially funding the work.

It is anticipated that resolving some of these tasks may take several months and require coordination.



Entranceway signage has refreshed the visual presence of the community centre entrances, making it welcoming and engaging

Respectfully submitted,
Humaira Akhtar, Chair

January 2024

COMMUNICATIONS COMMITTEE REPORT

2022 – 2023

Active Members:	Kathy McKay, Chair Joshua Yoon	Alistair Eagle Jin Sang
Past Members:	Miran Aziz Rafid Haq	Joshua Yoon Duncan Ainslie
Communications Assistant:	Sheila Hansen	
Staff Liaisons:	Austin Su	

The Kerrisdale Communications Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

The 2022-2023 goals included:

- Improve the accuracy of and streamline the registration process.
- Continue to increase our social media presence.
- Continue to promote different aspects of the centre and society, as we've been doing in the newsletter and on our socials and website.

We were able to update the Summer 2023 brochure to include clickable links to the registration pages. It has proven difficult to influence some aspects of the registration process as many aspects are out of our control. We are continuing to work on this goal.

We have continued to boost the KCCS presence on social media platforms, such as Instagram and Facebook. Although figures vary during the month and season, we are seeing a general increase in visits to these platforms.

We also produce a monthly newsletter. Before and during our 80th anniversary year, each issue included a "Society Spotlight" section that highlighted one aspect or person involved with the society. According to analytics, the newsletter is popular among a wide range of patrons and sees an above-average open rate ranging from 55 to 69 per cent. The monthly Monarch Newsletter and menu (for the Seniors Lunch Program) is read by many.

We are still working on streamlining and improving the website's searchable database, which is another goal of this committee and directly aligns with the goal to improve the registration process overall. This continues to be a work in progress.

Respectfully submitted
Kathy McKay, Chair

January 2024

COMMUNITY ENGAGEMENT COMMITTEE REPORT

2022 – 2023

Active Members:

Keiko Honda – Chair
Alistair Eagle
Miran Aziz

Rafid Haq
Yee Wong

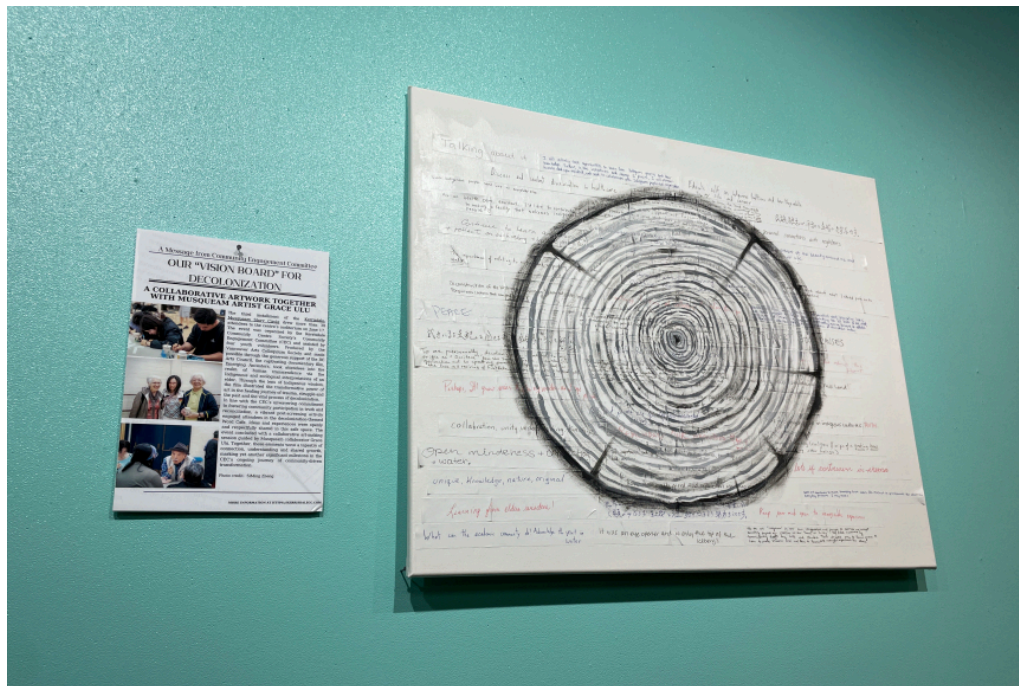
Staff Liaisons:

Bernard Lee

The Kerrisdale Community Engagement Committee (CEC) is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

The CEC began in May 2011 and its task/goal in 2022/2023 was 5-fold:

1. Identify non-profit community organizations and networks and what they offer to the community and connect those community assets with KCC members;
2. Identify the skills and abilities of individuals within the community who are passionate about the community and who are good at making connections, and include them as community advisory members;
3. Continue to create a welcoming and learning space to move forward with meaningful engagement in our community with a focus on Truth & Reconciliation. Hosting two community events (Fall 2022/Spring/Summer 2023)
4. Facilitate intergenerational interactions and cultural opportunities through community engagement programs and events, including but not limited to The Opera Zone;
5. Bring the stories, inspiration, culture and heritage of the community and document them through:



A Collaborative Art with Musqueam Artist Grace Ulu. Photo credit: Keiko Honda

Kerrisdale Playbook

Noteworthy progress in lieu of achieving the stated each goal above is as follows:

1. We partnered with Musqueam, Musqueam artist, Grace Ulu, and the Vancouver Arts Colloquium Society to start new initiative, Kerrisdale-Musqueam Story Circle (Free & Open to the public). The 3rd event showcased the documentary film, 'Emerging Ancestors,' produced by the Vancouver Arts Colloquium Society and funded by the BC Arts Council, to convey Indigenous and ecological perspectives through the lens of an elder.
2. We began the initial planning stages for an intergenerational engagement led by community senior Lucy. Unfortunately, unforeseen challenges arose, leading to the suspension of the plan.
3. We effectively organized a total of three Kerrisdale-Musqueam Story Circle events, attracting over 30 attendees for each event. The theme centered around decolonization and indigenization, resulting in a collaborative art piece now displayed on the wall of the Senior Centre for public viewing.
4. Continuing our support for The Opera Zone via publicity and community outreach. During the National Day for Truth and Reconciliation week, we revealed the collaborative art piece titled 'Decolonization Vision Board' and shared it on our social media platforms.
5. We are providing updates on our initiatives and sharing event photos with the KCC Communications Assistant for dissemination to the wider community. Additionally, we are collaborating with the Communications Committee to establish an archival page for the CEC on our website.



Former Musqueam Chief Gail Sparrow the guiding elder for our initiative, The Kerrisdale-Musqueam Story Circle, delivered her opening speech and land acknowledgement. Photo credit: Noriko Nasu-Tidball

Respectfully submitted,
Keiko Honda, Chair

January 2024

FINANCE COMMITTEE REPORT

2022 – 2023

Active Members:

Kathleen Bigsby – Chair
Edward Quan
Duncan Ainslie

Seun Oyeneye
Mike Zhou

Staff Liaison:

Lee Tarrant | Ian Broadbent

The Kerrisdale Finance Committee is appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS). In 2023, it was supported by Lee Tarrant, Centre Office Manager, and Sadaf Eghtesadi, Society Accountant.

COMMITTEE GOALS 2023 – 2024 (progress report)

1. Review banking and investment services relationships to identify the most advantageous for the Society. (Progress: The Committee has selected a new investment advisor and is finalizing a list of the banking services that the Society requires.)
2. Review current budget allocations for continuing appropriateness and compliance. (Progress: This is ongoing.)
3. Contribute to development of a business plan for the Seniors Kitchen. (Progress: Initial work done as part of Kitchen Review Task Force; will be completed in conjunction with new Kitchen Management Committee.)
4. Review the alignment of our current investments with the Society's goal of preserving real purchasing power. (Progress: This is ongoing.)
5. Review Finance Committee Terms of Reference. (Progress: Completed.)

During the year, the Committee:

- Revised the Society's Investment and Electronic Fund Transfer policies
- Reviewed the Society's capital inventory and the process for adding capital purchases;
- Reviewed Board committee budget requests preparatory to developing the FY 2023-24 budget;
- Played an active role in the Review of Kitchen Operations July – October 2023 with a particular emphasis on revenues and expenses;
- Reviewed and updated the Society's practices for managing wages and working conditions for its employees. Current market wage rates will be researched and positions will be reviewed regularly. More work is needed to determine structures that ensure fair wage rates for contract instructors will be developed.
- Reviewed a proposal for an Employee Benefits Plan to be presented in January to the Society's employees who work a minimum of 20 hours/week;
- Received a clean audit for FY2022_23 from the Society's auditors.
- Each month, the Finance Committee reviews monthly reports of the Society's financial position and operations paying particular attention to changes in expenses and revenue in different program areas, and carefully examines the Society's investments.

Respectfully submitted,
Kathleen Bigsby, Treasurer and Chair

January 2024

KERRISDALE COMMUNITY GARDEN REPORT

2022 – 2023

Board Liaison: Wendy Ma

KCG President: Fran Johnson

The Kerrisdale Garden Group is sponsored by the Kerrisdale Community Centre Society (KCCS).

The Kerrisdale Community Garden (KCG) provided two update reports to the board in May and August 2023. Wendy attended the KCG Annual General Meeting (AGM) held at Kerrisdale Community Centre on November 4, 2023.

Summary of the 2023 AGM

- **Membership:** Another great year for KCG with 3 new members next year and 29 people on the waitlist.
- Discussion on the possibility of creating a new Executive position, the Lead Gardener. The role is to provide a vision of what the North Garden should look like.
- **Supporting Marpole Food Bank:** Members discussed ideas on how to grow more produce for the food bank. An idea is to reuse wood from replaced frames to build a few more boxes and grow potatoes. Fran will send out reminders to members. Any extra produce they wish to donate to the food bank could be left in the shed. She will deliver whatever is collected.
- **Membership changes:** Members can take a one-time leave of absence for a year. Their name will be at the top of the wait list for the first available plot. It may not be their original location in the garden. Also effective in 2024 anyone joining cannot hold membership or join another community garden while a KCG member. Current members who hold membership in another garden will be grandfathered.
- **Garden maintenance:** The shed and fence need a repaint next year.
- Need a plan for the water garden to control mosquitos.
- Investigate texting or WhatsApp to communicate with members.
- **Election results for new Executives:** Co-Presidents Daphne Guh and Moeko Sanada, Past-President Fran Johnson.
- Looking forward to restart in March or April 2024.

Respectfully submitted,
Wendy Ma, Board Liaison

January 2024

PROGRAM COMMITTEE REPORT

2022 – 2023

Committee Members:	Dorothy Chang – Chair	Oscar Bisnar
	Morag Pansegrau – Vice Chair	Claire Cheung
	Rafid Haq	
Community Members:	Jim Hall	Eilis Wong
Staff Liaisons:	Kelley Hindley - Children's Programmer	
	Bernard Lee - Adult Programmer	
	Austin Su - Seniors Programmer	

The Kerrisdale Program Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

The Program Committee set three goals for 2023:

1. Increase intergenerational programming to encourage youth/adults/seniors participation.
2. Review programs' financial health to ensure everything runs smoothly, especially when factoring in the cost of capital expenditures.
3. Investigate how to make program fees competitive with other centres and facilities.

Goal Progress Report:

1. Oscar Bisnar, Rafid Haq and Bernard Lee have been actively discussing courses with the community and instructors that would encourage the collaboration of multi-generational students at KCC. Progress towards a ukulele/singing program has been slow and will not happen in the upcoming season, but perhaps do-able in September.

Another spectacular offering at the centre is Opera Zone, which brings music lovers of all ages together to enjoy classical and cultural music provided by Gerard Satamian and his many volunteer musicians. This goal was first initiated by the Youth Committee, which aligns with the Society's value of collaborative, respectful, and effective working relationships providing environmentally friendly facilities and practices and connections to and engagement within Kerrisdale Community Centre.

2. 2023 has proven to be a stellar year for Programs at Kerrisdale Community Centre as we celebrate 80 years. We had 900 registrations on the first day of Winter 2024 Programs! Our Programmers have been working hard to ensure that our patrons receive the best experience while having fun at the centre. We did many upgrades to the centre this year, including adding new exercise equipment (treadmills, spin bikes, ellipticals) to our popular exercise room, a new sound system, and daily operational equipment. In return, our programs have been filling up quickly, and we see many smiling faces in our community centre.

3. Program affordability has always been an essential goal for the Program Committee. We strive to ensure that we remain competitive amongst our peers. But still ensure that our community can enjoy the facilities and programs, especially those with families, at an affordable rate. We conducted market basket research by reaching out to other community centres and similar programs being offered

independently. Kerrisdale Community Centre proudly remains competitive and ethical in its program pricing structure. We will continue to provide the Child Care Subsidy Program.

In addition, the Program Committee's achievements in 2022-23 included but were not limited to:

1. The KCCS Subsidy Policy review was last approved in April 2018. The policy was reviewed and updated on November 1st, 2023.
2. The KCCS Program Participation Policy was reviewed at the November 1st, 2023, meeting and was motioned for approval at the Board of Directors meeting on November 22nd, 2023.
3. The Seniors Lunch program continues to run successfully under the supervision of Austin Su. This program offers affordable, healthy lunches for our 55+ seniors who are able to socialize and enjoy a hot meal. We served 33,335 meals in 2023!
4. Day Camps at the KCC have been extremely popular this year under the guidance of Kelley Hindley. All spots were filled quickly for this program, and with her leadership, the Society received the Summer Jobs Grant.
5. With Bernard Lee's keen eye, KCC Exercise Room attendance has grown this year. We are ensuring that safety protocols are maintained and developing new trends to maximize one's workout at the facilities. We offer one of the city's best community gyms with our brand-new equipment and well-trained fitness instructors.

I want to thank the hard work of the Board of Directors, Community Members and Programmers who worked tirelessly on the Programs Committee this year. It's been an amazing team to work with, and we look forward to another successful year ahead of us.



Step Class in the Gym



Kids Dance Program

Respectfully submitted,
Dorothy Chang, Chair

January 2024

RENTALS COMMITTEE REPORT

Committee Members: Wendy Mar – Co-Chair

Mani Bala – Co-Chair

Staff Liaisons: Ian Broadbent

The Kerrisdale Rentals Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

The Committee held two online meetings and subsequently, engaged in email correspondence for specific rental requests that had been raised.

Committee Goals:

The Board Members and Staff Liaison set three goals for the fiscal year 2023-24 through a formal motion of support:

Goal 1: Review and update KCCS rental rates.

Goal 2: Update the Terms of Reference (TOR) for the Rentals Committee.

Goal 3: Explore ways to increase awareness of rentals and seek opportunities to attract new clients.

Achievements:

Progress pertaining to the three aforementioned goals exhibited a mixed outcome.

1. The committee carefully reviewed the report on rental rates prepared by the staff. This included a detailed comparison of rates at Dunbar, Kitsilano, and Marpole Community Centres, as well as the Neighbourhood Houses of Kitsilano and Marpole, and UBC, in comparison to Kerrisdale Community Centre rates. Based on this analysis, the committee recommended to the Board to increase the rates, effective January 1, 2024.
2. The committee has submitted the initial draft of the updated TOR to the Board. The committee will integrate the feedback and suggestions provided by the Board and submit the revised version for discussion at the upcoming board meeting.
3. The committee explored different approaches to achieve this goal, such as considering options for strata groups to rent space for their AGMs and promoting the Community Centre as a potential location for movie shoots and TV series. This goal may be actively pursued in the coming years.

Respectfully submitted,
Mani Bala & Wendy Ma, Co-Chairs

January 2024

SENIORS COUNCIL REPORT

2022 – 2023

Active Members:

Richard Dopson – Chair
Rosemary Cryer - Secretary
Edie Bonvillian
Henry Neugebauer

Fred Jay – Vice-chair
Wendy Trant
Peni Martel

Board Representative:

Yee Wong

Staff Liaison:

Austin Su

The Senior Council aims and activities in 2022-23 included:

1. To enhance the experience of Kerrisdale seniors by offering programs and services. Enhanced awareness of Seniors Council, name badges, daily activity board at entrance, Christmas photo, Drumming circle, Youth collaboration.
2. To maintain electronic and papers of templates developed for reference by future Councils. This is in progress.
3. Facilitate concerns, suggestions and interests between Senior's & Program Coordinator / Society Board other appropriate groups at Kerrisdale. Advance our knowledge of processes already on place, increase transparency, liaise with Alison, Ian and other appropriate staff as needed.
4. Develop programs to attract younger seniors 55-65 years old. Lunar Festival on Feb 8th 2024 is a new event and sold out. A course in Cryptic crosswords has been suggested for Spring.
5. To liaise with Austin re kitchen and menu options. Possible survey? We were involved with Lis' recruitment and the additional kitchen staff. Good 2-way dialogue with Austin.

The Seniors Council was composed of dynamic members with a wealth and depth of experience in their past careers as: community development, business administration, computer programming, education, engineering, property management and a psychologist.

Meetings were held monthly. Sub-committees were developed to :

- Update the Terms of Reference - create Name Badges - highlight the health and safety needs in maintaining the building - collaborate with staff on a Canada Day Celebration - continuing the Fall and Spring Fashion Shows - participate in the hiring of a new Food Services Manager - initiate an Annual Lunar Festival Celebration.
- We collaborated with the Society Board – hiring of a new Food Services Coordinator; choosing the Volunteer of the Year; organizing the Annual Holiday Party; organizing the Annual Summer Social; representing Seniors on the Building Maintenance and new Kitchen Management Committees.

The goal of the Seniors Council is to create and maintain a place that is welcoming and safe for the seniors of Kerrisdale. We are open to all suggestions from seniors for activities that will enhance their experience and also promote "Having Fun."

Respectfully submitted,
Richard Dopson, Chair

January 2024

YOUTH COMMITTEE REPORT

2022 – 2023

Active Members:	Joshua Yoon – Chair Claire Cheung	Oscar Bisnar Keiko Honda (from Feb 2023)
Community Members:	Juno Yoon	Wen Wong
Staff Liaisons:	Kelley Hindley	Jerry Chan

The Kerrisdale Youth Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS). The committee targets youth members in the community, aged 14-19 (likely to be in Grades 9-12), as well as pre-teens, aged 9-12. Its role from September 2022 to August 2023 was:

1. To continue optimizing our intergenerational technology workshops, pre-teens group, and youth leaders program (YLP) based on feedback from attendees and staff.

The YLP continues to have high demand and interest by community youth members. The pre-teens program continues to be registered to full capacity (i.e. 20 participants), and the format of our technology workshops have changed drastically over the past year to accommodate high demand. Skills and qualities that are emphasized in the YLP include and is not limited to: public speaking, presentation, grant-writing, and event management skills. This goal aligns with the Society's value of continuous quality improvement throughout our operations.

Outcome: We have continued to change the format and outline of our programs through incorporation of feedback from past youth leaders and volunteers. Various youth leaders have had the chance to present their progress to the Youth Committee, practicing their presentation skills. The intergenerational technology workshops, which pair youth volunteers with adult/senior participants in need of help with device/technology usage, have been highly requested. In response to the growing demand, the committee has discussed and incorporated ways to increase the number of sessions and volunteers for these free sessions.

2. Continue discussion & brainstorming renovations to the Youth Games Room (e.g. art design on walls, upgrading equipment).

This goal is in line with the Society's value of collaborative, respectful, and effective working relationships; providing environmentally friendly facilities and practices, and connections to, and engagement with Kerrisdale Community Centre; and of continuous quality improvement throughout our operations.

Outcome: Based on almost 50 surveys of youth and community members that utilize the Youth Games Room, we have made significant changes by refurbishing and incorporating new furniture and equipment, such as the communal couches and Foosball table. Many users have provided positive feedback to the changes that have been made. We are currently reaching out to local Indigenous artists to collaborate on a new art design for the youth games room walls.

3. Designing and initiating a youth-seniors program / event such as “story-telling/show-and-tell (talent/stories).”

This goal aligns with the Society's value of continuous quality improvement throughout our operations.

Outcome: The committee connected with the Senior Council representatives last year and developed a survey to poll seniors on events of potential interest. Based on these collective responses, with popular responses being for Technology Workshops, Movie/Game Nights and Craft Nights, the youth leaders are planning on hosting a communal event that incorporates intergenerational components. We plan on continuing our efforts in organizing Youth-Senior initiatives in the new year.



Joshua Yoon (L) Youth Committee Chair and Oscar Bisnar (R) Committee member, enjoying their youth in the revamped KCC Youth Room

Respectfully submitted,
Joshua Yoon, Chair

January 2024

SUPERVISOR OF RECREATION SERVICES REPORT

2022 – 2023

With the fog of pandemic restrictions and limitations lifting, this past fiscal year inspired hope for the return of a more familiar Kerrisdale. The administrative and programming teams worked diligently and thoughtfully over the past year to provide the Kerrisdale community with much needed recreational opportunities and services.

The following summary captures some of the notable milestones and happenings over the past year.

Community Centre Operations: Entering the Fall of 2022, the community centre was starting to look and feel as it did before the pandemic. The Community Centre's lobbies, lounge areas and Games rooms began to refill with community members reconnecting and forging new connections. Operations and Programming staff continued to focus on program growth eventually surpassing pre-pandemic levels, with the complex hosting 2,021 programs serving 14,537 participants.

Building Improvement Projects: A number of much needed capital maintenance and improvement projects began in 2023.

- Pool Air Handling – in the summer of 2023 the Pool's annual closure featured the completion of a long awaited upgrade to the pool's ventilation system with the installation of two replacement HVAC units. These two units have dramatically improved the air treatment and circulation on the pool deck and change room facilities.
- Main Centre Lobby Roof – in late summer of 2023 work began replacing the main centre roof and skylight. This work marks the final stage of the centre's roof replacement project.
- Signage – working with the Kerrisdale Community Centre Society, the Park Board installed 4 new entry way signs, two of which feature a new halo backlit effect.

Program Highlights: The start of Play Palace was delayed 2 weeks to accommodate for repairs to the arena's low emissivity ceiling. Despite this delay, the Play Palace saw its busiest summer since 2016 with 472 party bookings and thousands of drop-in participants over the summer months. For 2023 the Society and Park Board funded the replacement and purchase of 5 new inflatables to replace the older and worn models. This significant investment had an overwhelmingly positive impact on the community's experience.

Personnel Changes: Over the past year we congratulated a number of long-time employees on their retirements or moving forward with new career opportunities. Betty Anderson retired in July 2023 after a 19 year career working in the Seniors Centre Kitchen and serving as the backbone of the Seniors Lunch Program. During her time at Kerrisdale, Betty worked tirelessly to provide healthy and nutritious meals for seniors, and built many meaningful relationships with staff and patrons alike.

After only a year at Kerrisdale, but almost 10 years with the Vancouver Park Board, Kelley Hindley resigned from her position as a Recreation Programmer. Kelley and her young family moved to Alberta to start the next chapter in their lives.

While it was sad to see these prominent members of the Kerrisdale Staff Team leave, we were fortunate to welcome many new faces to our team. Elisabeth (Lis) Dixon joined Kerrisdale in late August 2023,

as the new Food Services Coordinator. Lis is a Red Seal certified chef with culinary experience working as a private caterer, Head Chef with the Royal Canadian Legion, and most recently with BC Ferries. Joining Lis in the Kitchen, Joel Lacap moved into a new role as the Assistant Kitchen Coordinator where he is able to gain valuable experience and provide much needed support to a busy operation.

Although not new to Kerrisdale, Jeanine Spani and Kim Farrell moved into new roles as regular part-time Cashier-Receptionists. Both have a great deal of knowledge having contributed to the Kerrisdale operation in a variety of capacities, and are always willing to spend the time and effort necessary to facilitate positive customer experiences.

Thank you to the Kerrisdale Community Centre Society. KCCS's steadfast leadership and guidance has been appreciated by all staff, volunteers and patrons. It has been a pleasure working with and learning from KCCS and its group of dedicated board and committee members.



Betty Anderson, KCCS Food Services Coordinator, hangs up her apron in Kerrisdale after 19+ years

Respectfully submitted,
Ian Broadbent
Recreation Supervisor

January 2024

CENTRE PROGRAMMERS' REPORT

2022 – 2023

We welcomed new staff for Fall 2022, Kelley Hindley was the successful RFT Recreation Programmer II taking over for Shannon Brown in the preschool, children and youth portfolio. Bernard Lee continued his role as the Recreation Programmer II responsible for rentals, personal trainer, martial arts, exercise room and adult programs. Arthur Lee Hung continued his role as the Program Assistant III, overseeing birthday parties, volunteer coordination, family special events and assisting Programmers with general tasks. He also was responsible for the Seniors & Youth technology workshops – which were visibly successful.

We were fortunate to continue full operations from Fall 2021 all the way to Aug 2023.

We started the season off with a variety of special events for families including the Halloween Carnival, Pumpkin Carving, Gingerbread House Making & Breakfast with Santa! These traditional holiday events were filled with special moments & long lasting memories for the Kerrisdale families. The Kerrisdale Youth Leaders took a slow start to grow because all the past years youth had moved on. The group welcomed an entirely new crew of youth that ran a successful Bingo and Games Night for the seniors in the community!

In the Winter 2023 season, we continued to expand our programming to bring back more programs, workshops, events & camps, exercise room and group fitness.

We held a variety of winter break & spring break camps which were very popular. The specialty camps included, "Frozen" Dance camps, Holiday pottery workshops, Holiday Christmas Cards in watercolour, Sports and Science. Our Winter Break Safari Camp was full with 20 campers in each week. Activities included gingerbread house making, dance parties, sports workshops, holiday ornament & bracelet making, Zumba, Pajama & movie day and more! Our Spring Break Safari Camp was full with 20 campers in each week. Activities included outdoor drawing workshop, fitness workshop, canvas paint pouring, playground visit and a caricaturist.

We had a few highlights from our spring season. We brought back outdoor Tennis Lessons at Elm Park, which were well received and successful. We purchased new additions to the Youth Games Room – a large comfy couch and colourful bean bags – curated with the help of the Youth Committee. We are looking forward to the addition of an Indigenous art piece that will reflect the community and youth in Kerrisdale. We were also able to replace some of our exercise room equipment such as 3 ellipticals, 2 treadmills, 1 upright bike, 1 recumbent bike, 3 exercise room benches, 2 spin bikes and 1 back extension machine.

In the summer 2023 season, we offered a wide variety of programs (indoor & outdoor), specialty camps and our Summer Safari Daycamp.

The Summer Safari Daycamp ran again at Kerrisdale CC! The Canada Summer Jobs Grant was received for the summer Daycamp program. This summer, our staff team was completely new – except for our returning Manager from 2022. Registration was great right from Week 1 all the way to Week 9. Overall, the Summer Safaris Camp was 97% (479/495 registrants) full for the entire summer with up to 55

children each week. Mini out-trips included visits to Maple grove Pool, Centennial Park, Granville Island, Jericho Beach and Connaught Park Spray Park. We used charter bus out trips to visit local attractions around the lower mainland, which included visits to Greater Vancouver Zoo, Vancouver Aquarium, Burnaby Village Museum, Dragon Boating, H.R. MacMillan Space Centre and more! We also programmed in special weekly themed activities such as sports, cooperative games, arts & crafts, theatre, dance parties, entertainers and special guests! We received a ton of positive feedback from parents and participants throughout the summer as at least 2/3 of the children were returning for the whole summer. We would like to take a moment to congratulate the summer daycamp staff team on a successful 9 weeks of summer camps!

Throughout the year, we expanded our course offerings by adding a variety of new programs & workshops for all age groups including:

Preschool

- Fun with ABC's
- Ready for Kindergarten
- Monday FUNday for Preschoolers

Children

- Chess for Kids – Novice/Intermediate
- Watercolour for Kids
- Robotics for Kids Camp
- Science Explorer Camp
- Yoga & Art Camp
- My First Dance Class
- Amazing Musical Theatre
- Awesome KPOP
- Colour Your Ideas

Youth

- Teen Pottery
- Drawing and Painting for Youth
- Active Stretch and Strengthen
- Red Cross Babysitting

Adults

- Karate
- Capoeira
- Drawing & Painting
- ESL Confident Conversations
- How to Make Christmas Cards in Watercolour
- Introductory Japanese
- Meditation
- Piloga
- Stretching & Posture
- Samba & Afro-Brazilian Dance
- Yoga for Fitness

- Athletic Taping Course
- Dance 4 Fun: Bollywood
- Sports First Aid & Concussion Management
- Volleyball
- Farsi
- Saturday Social Dance
- Classical Chinese Dance
- Exercise room Combo
- Boxing

We would like to take this opportunity to thank the Board of Directors and the members of the Program Committee for their ongoing support throughout this past year. We would also like to thank the staff, volunteers, patrons and hundreds of dedicated instructors, who continue to make Kerrisdale one of the most exceptional community centres in Vancouver.



Working out in the Kerrisdale CC Exercise Room

Respectfully submitted,
Kelley Hindley and Bernard Lee
Recreation Programmers

January 2024

KERRISDALE ARENA PROGRAMMER'S REPORT

2022 – 2023

ICE RINK

In fall of 2022, we were unable to run weekend group lessons at Kerrisdale arena due to staffing shortages. We were able to run daytime preschool group lessons on Mondays and Tuesdays with two instructors. Fall 2022 also allowed us to run private lessons on Mon, Tue & Sat for a total of 9 classes per week. Overall enrolment rate for fall set 1 and 2 was 64%.

For winter 2023, Set 3 and 4 we were once again unable to run weekend group lessons at Kerrisdale arena due to staffing shortages. We were able to run daytime preschool group lessons on Mondays and Tuesdays with two instructors. We were also able to run private lessons on Monday, Tuesday, Thursday and Saturday for a total of 11 classes per week. Overall enrolment rate for winter set 3 and 4 was 83%.

We are continually recruiting staff and have held multiple hiring's in 2022-2023.

PLAY PALACE

After reopening in 2022, the 2023 Kerrisdale Play Palace season ran from April 25 to September 1, 2023. We had a very successful 87% fill rate on the private parties and over \$2300 of extra time requests.

Our season opening was stressful as the newly purchased inflatables faced shipping delays beyond our control. As such we started the season with a combination of some of our retiring inflatables as well as a rental. In spite of the bumps along the road we had our most successful season in recent history, significantly exceeding party fill rates and drop in revenue.

This year we also had a fantastic staff team that worked very well together and faced our bumpy road with teamwork and smiles! We are excited to keep improving and continuing to offer an exciting family experience next season.

Respectfully submitted,
Maegan Montemayor
Recreation Programmer, Regional Rinks

January 2024

KERRISDALE POOL REPORTS

2022 – 2023

The following highlights items from Maple Grove Pool, Kerrisdale Pool, and the special events took place over the past fiscal year.

MAPLE GROVE POOL

Maple Grove Pool continues to be supervised by Tanya Donaldson, Assistant Supervisor Aquatic Services, and staffed with CUPE 15 indoor lifeguard/instructors. This year, the pool was in operations daily from 10:30 – 7:00pm from June 15 to September 4, spanning 81 days. There were three swim sessions daily, each 2.5 hours in length which was an increase from the previous year's 2-hour sessions.

The only notable issue this year was a broken tree limb near the front gate, temporarily closing that area, but it was quickly resolved and resulted in no operational impacts. Staffing lifeguards remained a challenge, especially towards the end of the season, but ultimately, all shifts were covered with no operational disruptions.

The pool's maximum capacity remained at 216, with 80 percent reserved for online reservations and 20 percent for drop-ins. There were no challenges this year with needing to turn away patrons due to reaching capacity.

Specific recommendations for the next year have not been determined. However, there are plans to reintroduce food concessions, a service that had halted since the pandemic closure in 2019.

KERRISDALE POOL

Maintenance: The 5-week shutdown in June saw the installation of a new air handling unit which improved the air quality in the pool area, which includes the pool deck and change rooms. Plans are in place to replace the fabric on the dome as it is due for replacement; however, a timeline for the project is still being worked on. This project would involve a shutdown approximately 3-months long.

Lessons and Operations: Demand for lessons remains high as we're still experiencing a staff shortage. Versus pre-pandemic levels, we are averaging around 59% of lesson hours being offered, 77% of students enrolled, and 67% available lesson spots. Numerous staff have been hired across the Parks Board pools in the past year, but staffing challenges still persist as many of the new hires are not working as much as we need in order to see a significant impact in meeting lesson demands. Hiring and retention efforts, as well as a major emphasis on culture shift is currently taking place to address this issue. Although finding coverage for shifts at times can be quite challenging, we have yet to encounter the need to reduce operational hours at this site.

Aquafit: Aquafit classes remain popular, seeing maximum capacities of 58 frequently being reached. Number of classes per week has decreased from 6 to 4 from 2022 to 2023 due to two of our instructors leaving as they pursue their careers. There is a decline in the number of Aquafit classes across the Park Board facilities which correlates to the staffing shortage. The aquatics division is well aware of this issue and is working on solutions that may include instructor incentives, contracting out, and reducing certification barriers.

Rentals: We continue to work with our school and rental groups to provide additional aquatic opportunities such as advanced stroke and fitness development, competitive swimming, and water polo.

SPECIAL EVENTS

Pool Socials: The three pool socials (winter, spring, and summer) saw 24 to 60 patrons in each of its events. They were well-received by the aquafit and other pool participants who gathered for snacks, refreshments, and a chance to connect. The Ice Cream social held in the summer was the most successful seeing around 60 participants as they enjoyed some cold and sweet treats in the summer heat.

Music in the Park: This family-oriented music event took place at Maple Grove Park on four Sundays from July 9 to 30, and featured one-hour long musical performances. Attendance ranged up to 80 people per event, and performers included Fraser-Henderson, SweetPan Band, Chris Ho, and Earl Jenkins, offering diverse musical genres.

Maple Grove Day: The annual Maple Grove Day family event at Maple Grove Pool took place over the BC Day long weekend on Sunday, August 6th from 1:30 – 4:00pm. Families gathered to enjoy face painting, balloon art, live music, volunteer-led games and activities, and a visit from the Vancouver Fire Department. Approximately 200 people had attended.



Music in the Park performer, Chris Ho



Balloon art at Maple Grove Day with Sylvia

Thank you to the Kerrisdale Community Centre Society for their continued contributions towards enhancing the experiences of the Kerrisdale Pool community.

Respectfully submitted,
Anson Siu
Pool Programmer

January 2024

SENIORS CENTRE PROGRAMMER'S REPORT

2022 – 2023

Austin Su remained as the Seniors Centre Programmer supporting Seniors Program, the kitchen and Seniors Council

The senior centre throughout the year saw a steady increase in participation and programs offered. UBC Changing Aging, Move to Music, Chair Yoga, Ukulele, Osteofit, Watercolour, Tai Chi and educational workshops by Vancouver Coastal Health & COSCO continue to be some of our most popular programs with increased participation. We offered new programs such as Ukulele Jams/Ensemble, Brain Training, Hearing Screening, K3, Art with Teresa, Knit a Bit & more and Mary's Corner (Fundraising). Our monthly out trips were also popular with 220 participants.



Mary's Corner is a fundraiser dedicated to Mary Dopson, who started the Busy Bee program. Hand-knitted creations from the Knit-a-Bit & More program can be purchased bi-weekly on Wednesdays in the Seniors Lobby

The Seniors Lunch Program again had an increase in new users as it is an affordable & healthy choice in the neighbourhood. On average, the program serves 125 users. The seniors lunch program saw a big change as Betty Anderson, Food Service Co-coordinator, of 19+ years retired. The Society and Seniors Council hosted a farewell party for Betty to acknowledge her many years of service and dedication to making the lunch program as successful as it has become. We welcome Elizabeth Dixson to the role in September. Elizabeth has a wealth of experience in the food and hospitality sector most recently with BC Ferries & private catering company. We've seen new exciting lunch menu items as well as new pastries. I would like to thank James Ng, Food Assistant, for filling in the role during the transition period to maintain the high level of service. Three major equipment was replaced due to age, double door freezer, chest freezer and a single door cooler.

The Seniors Council has been very active engaging with participants and sharing feedback at the Council meetings to increase positive user experiences and to introduce new programs and services. The Council also supported a variety of other special events.

I would also like to recognize the amazing volunteers we have at the Seniors Centre. The kitchen volunteers who assist preparing and serving meals. Bernie Percy and Jeannie at the Boutique. Fancrafters for providing pin-ons for the special lunches. Through Mary's Corner and the Knit a Bit & More group, there was a generous increase in fundraising that contributed back to the centre. And to the rest of the volunteers who support our coffee bar, book sales and programs. Yvonne Davis was the recipient of the Volunteer of The Year Award. She is truly remarkable individual for volunteering for 8+ years between The Boutique, Monarch, Knit a Bit and Mary's Corner.



Kathy McKay (L) and Austin Su (R) presents Yvonne Davis with her award at the Annual Holiday Party. Photo credit: Alistair Eagle

The seniors front desk staff have adapted to keep the centre operating efficiently and each one brings something special to the centre. They try to get to know each senior and make each person feel welcome into the centre. The support from the centre staff is also vital in helping us operate. I would also like to acknowledge the Kerrisdale Society for their continued support because without them, we would not be able to offer the multitude of programs and services.

Respectfully submitted,
Austin Su
Seniors Programmer

January 2024